

CHECK PROCESSING IN MOTIONMD

Please follow the instructions below to process a check payment in MotionMD. This workflow will replace the current process for payment collection through Rev Spring.

Processing the Check Payment:

1. Navigate to Enovis1PayNow Portal: [CLICK HERE](#)

* Patient First Name * Patient Last Name

* Date of Birth

Part No. * Payment Amount

Clinic #, Order/D #, or PPA # Ordering Physician

Payment Collected By (For Internal Use Only)



2. Enter the patient's first and last name
3. Enter the Date of Birth
4. Enter the part number dispensed
5. Enter the amount as XX.XX
 - 5.1. If the patient is paying Time-of-Service for the product, select the TOS Price button and the price for the TOS payment will generate automatically
6. Enter the MotionMD PA ID#
7. Enter the name of the Ordering Physician
8. Enter the name of the individual who collected the payment
 - 8.1. Note: Please enter the name as it appears on the Enovis email.
Example: John.Smith@enovis.com would read John Smith in the applicable field.
9. Check the "I'm not a robot" box
10. Click next

~v

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* Date of Birth

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Security Verification
(Please select the below checkbox to authenticate yourself)

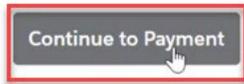
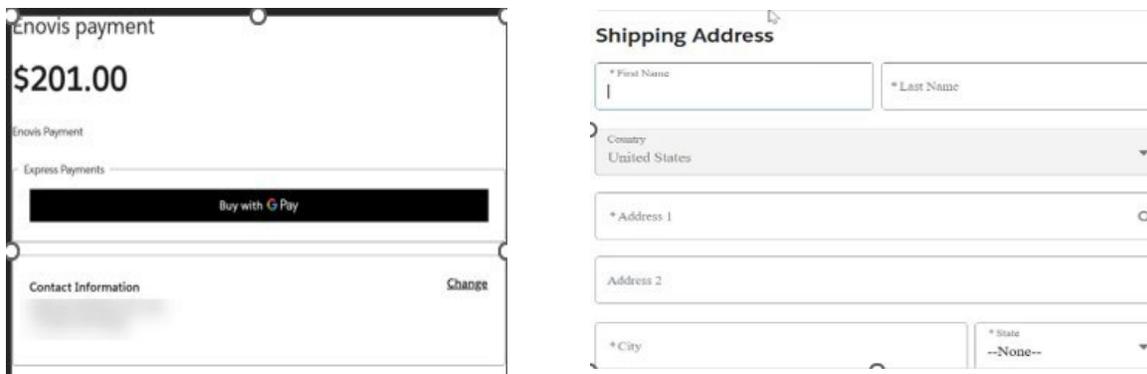
I'm not a robot 

CHECK PROCESSING IN MOTIONMD

- The privacy notice will be provided at the bottom of the page

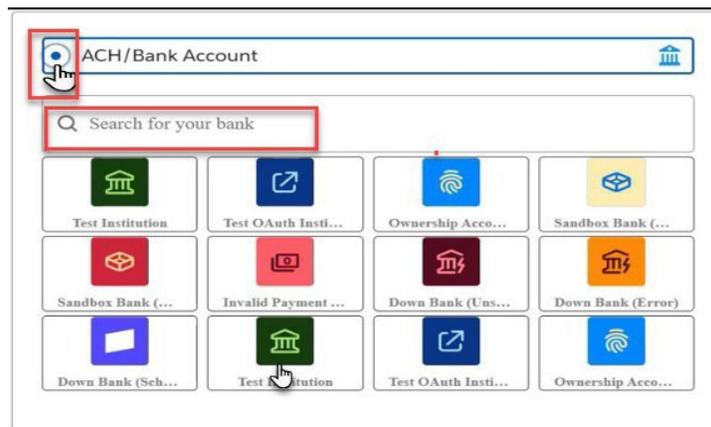
Privacy Notice: The information you provide on this page, including your name and date of birth, constitutes Protected Health Information (PHI). This information is collected solely to accurately associate your payment with your patient record within our system. All data submitted is transmitted and stored securely in compliance with HIPAA and applicable privacy regulations. By proceeding, you acknowledge and consent to the collection and use of this information for this purpose.

- The user will be taken to the Enovis Payment screen
- Enter the email address and phone number of the patient and click Continue to Shipping Address
Note: If using Google™ or Apple Pay™, the demographics for the shipping and billing address will link automatically to the payment and will not need to be completed manually.
- Enter the shipping address/billing address information



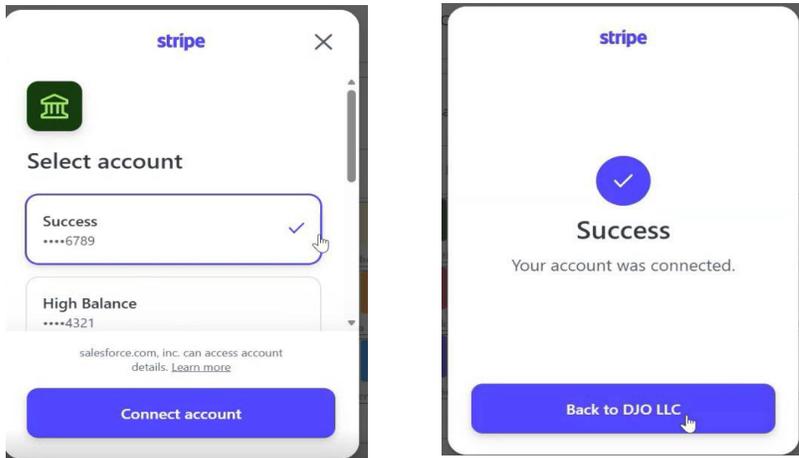
Payment

- Click Continue to Payment
- To pay by check, select the ACH/Back Account Option
- Select the affiliated bank



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19. Enter the account information and select connect account. Once selected it will show as successful and users should select Back to DJO LLC to complete the payment.



20. The bank account will appear in the field

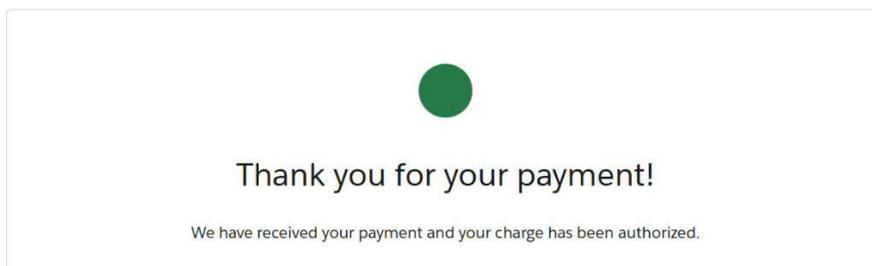


21. Check the box stating the billing information (cardholder's info) is the same as the shipping information and Submit Payment.

Billing address is the same as shipping address

Submit Payment

22. Payment has been completed



CHECK PROCESSING IN MOTIONMD

Add Check Payment Details to MotionMD PA:

Save payment receipt and upload it to the MotionMD PA as an attachment. Add Patient Visible Note stating TOS/EPR payment was paid through the Enovis1PayNow portal.

Actions ▾

Missing 4 Requirements ⓘ

- ICD-10 Codes 0
- Products 3
- Payment Methods 0

Attachments Add Custom Forms

Patient Receipt 01/19/26 at 12:13 PM Kristen DiRocco

 MotionMD_new_type-red.png
7.68 KB image/png Remove

Notes Add

Patient Visible 01/19/2026 at 12:16 PM Kristen DiRocco

Processed Check # XXXXX through Enovis1PayNow for TOS or EPR in the amount of \$XX.XX, see attached receipt.

Edit Remove