

## NEW PA GUIDE – SPECIALTY BRACING

All Specialty Bracing products are available to add to Patient Agreements and submit electronically to the Insurance Bracing Team. Follow the workflow below for adding Specialty Bracing products to a Patient Agreement:

Create the Patient Agreement following the standard process, reference [New PA Guide](#) as needed.

### Adding an OTS Specialty Brace Product:

Start typing in the SKU or Product Name as select Search.

Products Scan Barcode

Add Product - Armor Search

Displaying results that match "Armor" [Clear Search](#)

In Stock (0) Custom Products (0) Rental Products (0) [Full Catalog](#)

**Armor FP ACL**  
DJO - Donjoy • Knee • OA/Functional - OTS

A modal will open to select the appropriate SKU, once selected the product will appear to choose Involved Side, Self Pay/TOS, Fulfill From and Billing Channel. All OTS Specialty products should Fulfill From Drop Ship if the product is not being dispensed at the time of service. The Billing Channel should be set to Specialty Bracing when the product is being sent to the Insurance channel for Prior Authorization.

**Add Armor FP ACL**

**11-1442-1**  
X-small Right Qty 1 Add Item(s)

**11-1442-2**  
Small Right Qty 1 Add Item(s)

**11-1442-3**  
Medium Right Qty 1 Add Item(s)

**11-1442-4**  
Large Right Qty 1 Add Item(s)

**11-1442-5**  
X-Large Right Qty 1 Add Item(s)

**11-1442-6**  
xx-Large Right Qty 1 Add Item(s)

**11-1442-7**  
XXX-Large ... Qty 1 Add Item(s)

**Select Options** Required fields are marked with an asterisk \*

**11-1442-3**  
Medium, Right

**Involved Side \***  
Left Right N/A

**Self Pay/TOS \***  
No Yes

**Fulfill From** Drop Ship

**\* Inventory Location** CSA Orthopedics (Main)

**\* Billing Channel** Specialty Bracing

Serial # Not Required

Cancel Add Selected Item(s)

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(11-1442-3 / DJO - Donjoy)  
**Armor FP ACL**  
 Medium Right

Drop Ship **Not Fulfilled**

Self Pay Price: \$0.00  
 Billed Charge: \$0.00

Billing Channel: Specialty Bracing  
 Self Pay/TOS: No

Category: **OA/Functional - OTS**  
 Side: **Right**  
 HCPCS: **L1845, L1852**

**Drop Ship Address Missing**  
 You have selected a product for Drop Ship fulfillment but you have not added a delivery.

**Add Address** **Use Patient Address** **Use Clinic Address**

**Non-Integrated Account:** Select Add Address to enter patient's address  
**Integrated Account:** Select Use Patient's Address to import the patient's address

### Adding a Custom Specialty Brace Product:

Type in the Custom Product Name and select Search. A modal will appear to select Involved Side, Self-Pay/TOS and Billing Channel. All custom products default to Fulfill From Drop Ship. The Billing Channel selected is Specialty Bracing.

**NOTE: A Custom Defiance Product has additional fields to enter Custom Attributes. It's recommended to utilize attributes on the Custom Measurement Form uploaded on the claim instead of the attributes on the Product.**

**Add Defiance**

Global Defiance  
 DJO - Aircast - Knee - OA/Functional - Custom

Inventory Items: 0 Selected **Add Selected Item(s)**

**Select Options** Required fields are marked with an asterisk \*

**Involved Side \*** Left Right N/A **Self Pay/TOS \*** No Yes

**Fulfill From** Drop Ship

\* Inventory Location: CSA Orthopedics (Main)

\* Billing Channel: Specialty Bracing

Serial #: Not Required

**Custom Attributes**

Brace Style: N/A

Hinge Options: Standard

Colors: N/A

No items added yet. Please add an item from the left to continue.

**Add Selected Item(s)**

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(Custom / DJO - Aircast)

Defiance

N/A

Standard

N/A

Custom

Drop Ship

Not Fulfilled

Self Pay Price: \$0.00

Billed Charge: \$0.00

Billing Channel: Specialty Bracing

Self Pay/TOS: No

Product attributes

Brace Style: N/A Hinge Options: Standard Colors: N/A

Drop Ship Address Missing

You have selected a product for Drop Ship fulfillment but you have not added a delivery address.

Add Address

Use Patient Address

Use Clinic Address

Non-Integrated Account: Select Add Address to enter patient's address

Integrated Account: Select Use Patient's Address to import the patient's address

Category OA/Functional - Custom

Side Right

HCPCS L1846, L2755, L2820, L2830

Exchange Options

Edit

Remove

### Adding Attachments:

Upload documents (Ex. Patient Measurements, Custom Bracing Measuring Documents, Chart Notes, and Letter of Medical Necessity.)

Attachments

Add

### Adding Accessory Products & Notes:

#### Repair Knee Sleeves:

Repair Knee Sleeves need to be listed on the prescription and included on the PA for billing all OTS and Custom Specialty Brace Products.

Products

Scan Barcode

(Custom / DJO - Donjoy)

Defiance

Brace Style: Swoop

Hinge Options: Standard

Colors: Red

Custom

Drop Ship

Not Fulfilled

Self Pay Price: \$0.00

Billed Charge: \$0.00

Billing Channel: Specialty Bracing

Self Pay/TOS: No

Product attributes

Brace Style: Swoop Hinge Options: Standard Colors: Red

Drop Ship Address Missing

You have selected a product for Drop Ship fulfillment but you have not added a delivery address.

Add Address

Use Patient Address

Use Clinic Address

Category OA/Functional - Custom

Side Right

HCPCS L1846, L2755, L2820, L2830

Exchange Options

Edit

Remove

(TI-2859-4 / DJO - Donjoy)

Repair Knee Brace Undersleeve

Size: Large

Drop Ship

Not Fulfilled

Self Pay Price: \$0.00

Billed Charge: \$0.00

Billing Channel: Specialty Bracing

Self Pay/TOS: No

Drop Ship Address Missing

You have selected a product for Drop Ship fulfillment but you have not added a delivery address.

Add Address

Use Patient Address

Use Clinic Address

Category OTS Splinting

Side Right

HCPCS L2397

Exchange Options

Edit

Remove

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### Custom Specialty Brace Products:

All Accessory Products besides the Reparel Knee Sleeves should be selected on the Custom Product Measuring sheet that is uploaded and attached to the PA.

### OTS Specialty Brace Products:

All Accessory Products besides the Reparel Knee Sleeves should be included as a Note on the PA. Select **Patient Visible checkbox** > **Save Note**.

Notes

Add Note

Accessory Needed: Air Condyle Kit; Lycra Suspension Sleeve

522 characters remaining

Note Type (Visibility)

☐ Billing Note  
Visible on Billing PDF, Not Visible to Patient

☒ Patient Visible  
Displayed on Patient Facing documents and Billing PDF

☐ PA Comment  
Only visible on MotionMD

Cancel Save Note

Add

### Submit Claim to Billing:

Complete all billing requirements on Patient Agreement and Submit to Billing. The PA status will update to **Awaiting Billing** and **Received**.

TEST, TEST  
CSA Orthopedics (Main)  
04/03/2025 by Leigha Wismann

1/1  
Awaiting Billing  
Received

ID 116246  
MRN 12345  
DOB 2023-01-01

### Tracking and Monitor Authorization:

After billing submission, Track progress on Pre-Authorization status and shipping via Beacons

## NEW PA GUIDE – SPECIALTY BRACING

### Alerts/Notifications:

To submit a Specialty Bracing claim to billing, each Inventory Location is required to have a Specialty Bracing account number set. If this account number is missing, the user will see the alert below. To resolve, submit a help ticket for further assistance.

The screenshot displays a patient record for 'TEST P. TEST' (ID 116272, CSA Orthopedics (South)). The interface includes a sidebar with 'Actions', 'Missing 1 Requirements' (indicated by an orange bar and a green notification icon), and 'ICD-10 Codes' (showing 1 code). The main area is titled 'Diagnoses' and lists 'M17.11 Unilateral primary osteoarthritis, right knee'. A red-bordered alert box is overlaid on the 'Missing 1 Requirements' section, stating: 'Missing account number for biller reference (billing channel Specialty Bracing)'.