PROCESSING A SAME OR SIMILAR REQUEST

Depending upon several defined factors, Medicare may deem a DMEPOS product non-covered due to the Medicare Beneficiary previously receiving a Same or Similar device. MotionMD® features an optional Same or Similar check that can be enabled for all straight Medicare patients for DMEPOS products with 'E' or 'L' HCPCS code. Payors other than straight Medicare are excluded from the MotionMD® Same or Similar check.

The MotionMD Same or Similar check is designed to verify the HCPCS code and laterality (RT/LT) within the applicable Reasonable Useful Lifetime (RUL) of products being dispensed to patients. If the HCPCS does not have a 'similar' product grouping per CMS, MotionMD Same or Similar will verify against the same HCPCS and laterality only, providing a PASS/FAIL result. If a HCPCS has a 'similar' product grouping, MotionMD Same or Similar will verify against all HCPCS in the similar grouping and provide a PASS/FAIL result.

During PA creation, Same or Similar will automatically run under the Payment Method section if Medicare is selected, and if the HCPCS code of the product is an E code or an L code. Same or Similar will not run for A codes, a Payment Method other than Medicare, or if a product has not been added. **Note:** The 2-character state code is needed within the Customer Section on the Payment Method.

Same HCPCS Scenario:

In the following scenario a PA was created for a patient, an L1970 product was added for the Right side along with a Payment Method of Medicare.

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Same HCPCS Scenario (cont.):

Users will see a notice within the Same or Similar section 'Awaiting Same or Similar results'

Note: An Estimated Medicare Response Time will show next to the 'Awaiting Same or Similar Results'. While the review is underway, Users can continue to complete the PA or navigate away from the PA and return later to view the results.

A message will show the review is complete and results are available along with most recent date and time of results. **Click the See Results button** to view response in detail.
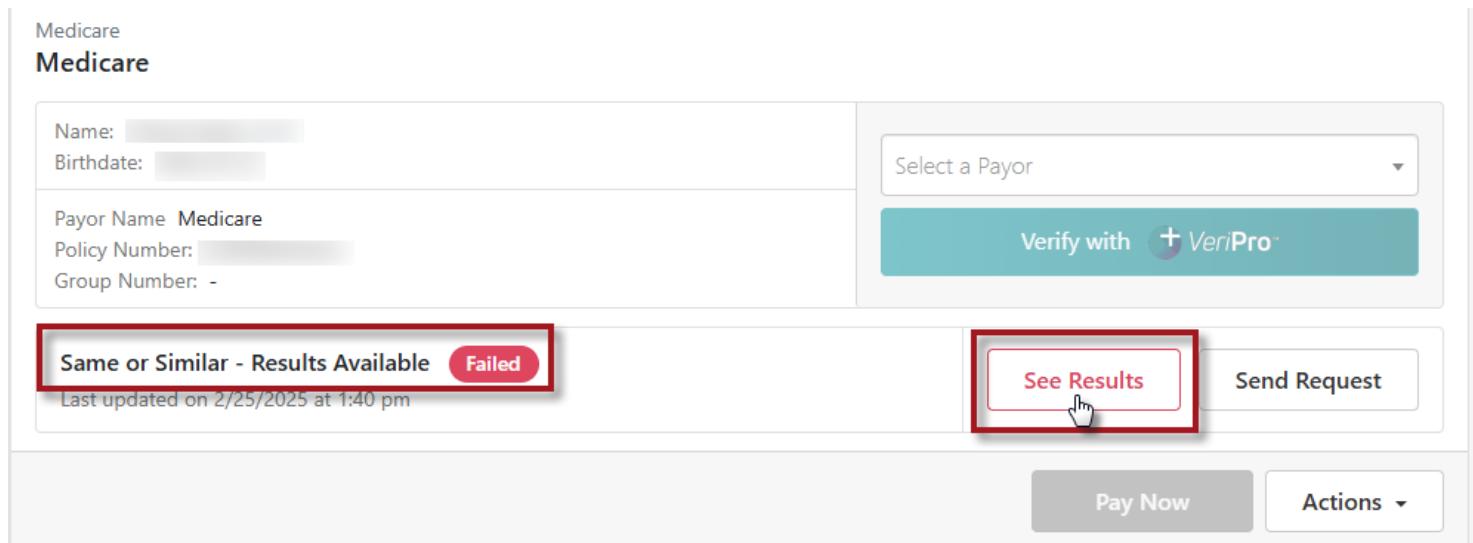
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A modal will open that includes all L or E codes (depending on the first product listed on PA*) the patient has been dispensed within the last 5 years, along with a PASS/FAIL result.

In the example below, the product under review is an **L1970 for the Right side**. The results show that a company billed a **L1970 RT in May 2020 and that claim was allowed**. Due to the 2020 claim being allowed, the **Same or Similar result is a FAIL.** In this scenario there is an exact Same match.

HCPCS	SupplierName	Status	Message	CategoryId	SameCategoryBilled	CategoryName	DOSStart	DOSEnd
L2220RTKX	NOVACARE PROST HETICS & O R	Allowed		10		Others	05/07/2020	05/07/2020
L2250RTKX	NOVACARE PROST HETICS & O R	Allowed		10		Others	05/07/2020	05/07/2020
L2270RTKX	NOVACARE PROST HETICS & O R	Allowed		10		Others	05/07/2020	05/07/2020
L2820RTKX	NOVACARE PROST HETICS & O R	Allowed		10		Others	05/07/2020	05/07/2020
L2330RTKX	NOVACARE PROST HETICS & O R	Allowed		10		Others	05/07/2020	05/07/2020
L1830KXRT	THEDACARE INCO RPORATED	Denied		30		Knee Orthoses	10/01/2019	10/01/2019
L1970RTKX	NOVACARE PROST HETICS & O R	Allowed		23	FAIL	AFO / KAFO	05/07/2020	05/07/2020

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When the result is a **FAIL** and there is **No ABN** attached, an option is available to display an Early Warning box. The alert assists users to identify a claim needing an ABN due to a **FAIL**. The ABN can be found on the product section of the PA. Clicking "x" clears the warning

Warning Detected:

MotionMD's Same or Similar check determined this patient has received a same or similar product(s) within the applicable Reasonable Useful Lifetime. An ABN should be obtained for the affected product. ABN can be found on the Product section of the PA.
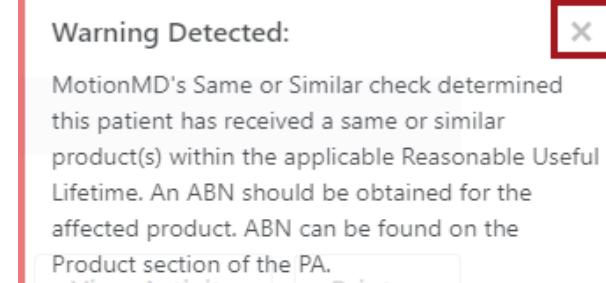
Same HCPCS Scenario:

For this same patient, if the involved side is changed to a **Left**, a different result is seen. The result now reads **"No Claims Found"** as there were no same HCPCS codes plus laterality combination. The **Same or Similar result is a PASS.**

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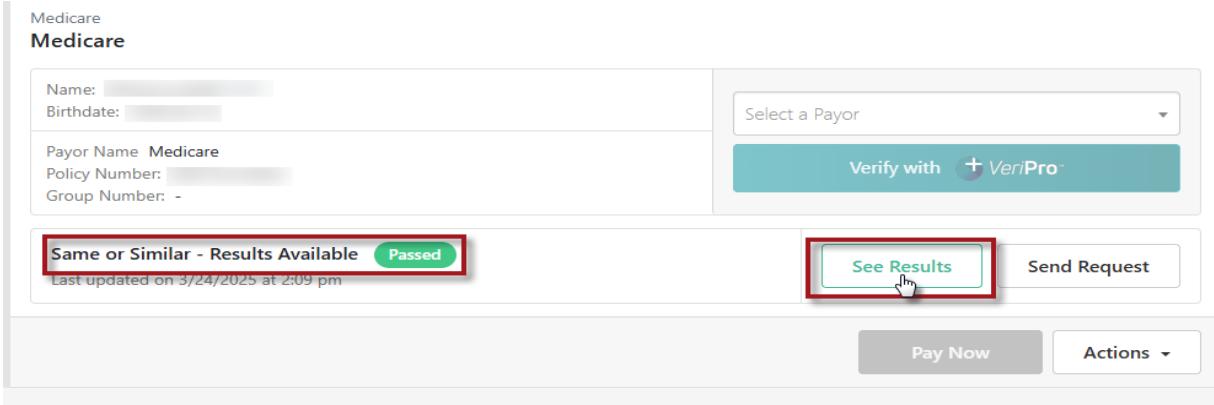
Same HCPCS Scenario (cont.):

View the results for more detailed information:

Similar HCPCS Scenario:

Changing the HCPCS to **L1930 for Right side**, will provide the result for a same/similar grouping where the Same HCPCS was not found, but it is part of the larger AFO/KAFO Similar grouping. In this scenario users will see **'No Claims Found' with a FAIL** result because similar claims were found within the RUL even though there were no same HCPCS claims found.

Important Note: Use the PASS/FAIL result and not the 'No Claims Found' result when determining if an ABN is appropriate.

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Inconclusive Results:

Not all HCPCS are included in the Same or Similar policy. If a Same or Similar check is done on one of the HCPCS codes that are not part of the policy an **Inconclusive** pill will be returned. In this example, a known non-covered item L3260 was submitted.

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On the Results page no Pass or Fail will be returned when no determination can be made.

HCPCS	Supplier Name	Status	Message	Category ID	Same Category Billed	Category Name	DOS Start	DOS End
L3809LT		Allowed		77		Upper Extremity	09/27/2017	09/27/2017
L3913LT		Allowed		77		Upper Extremity	11/03/2017	11/03/2017
L3808RT		Allowed		77		Upper Extremity	02/02/2018	02/02/2018
L4360RTKX		Allowed		23		AFO / KAFO	07/09/2018	07/09/2018
L3933F7		Denied		77		Upper Extremity	11/06/2020	11/06/2020
L3933F7		Allowed		77		Upper Extremity	11/06/2020	11/06/2020
L1902KXLT		Allowed		23		AFO / KAFO	11/01/2021	11/01/2021
L1906KXLT		Denied		23		AFO / KAFO	05/17/2022	05/17/2022
L1906KXLT		Denied		23		AFO / KAFO	05/17/2022	05/17/2022
L2820LTKX		Denied		246		Others	05/24/2022	05/24/2022
L1970LTKX		Denied		23		AFO / KAFO	05/24/2022	05/24/2022
L4361RTKX		Denied		23		AFO / KAFO	08/22/2022	08/22/2022
L4350GZLT		Denied		23		AFO / KAFO	11/09/2023	11/09/2023
L3260RT		Denied		10		Others	08/20/2022	08/20/2022

Additional Information & Error Handling:

Product Order on PA

The Same or Similar check can only be completed for one product + HCPCS code combination. It is set to only check the first product/HCPCS code on the PA. If a patient is receiving both an L and an E code product, add the product with the L code to the PA first. If there are two L code products, the results will provide PASS/FAIL for the first product only. The second L code product would need a manual review to determine PASS/FAIL.

Results History

If multiple requests are completed on the same patient agreement, the Same and Similar history is tracked when viewing results. The requests are newest to oldest with the newest on the first page. The date and time of the results are also captured.

Same or Similar Results | As of: 03/31/2021 at 05:28 PM | Page **1** of **5** ◁ ▷ ✕

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Error Messages

Should an error occur, a note will appear along with a Show Errors button. Click the **Show Errors button** to view the error message. Depending on message additional actions can be taken to resolve.


Missing State Code Error

When the Error modal opens, if the reason is State Code is Missing, **Edit the Medicare Payment Method,** add the 2-character State Code under the Customer section and **Save.** Click the **Send Request button** on Same and Similar to rerun the check.
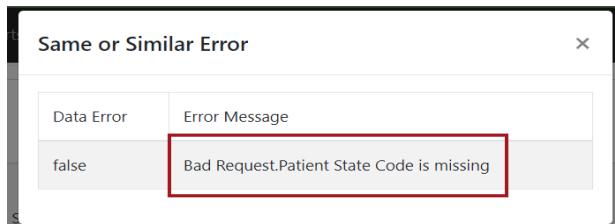
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Additional Information & Error Handling (cont.)

Invalid Beneficiary Name or Date of Birth

Another potential error is related to the patient name listed within the Payment Method section not matching **exactly** what Medicare has within their portal. The most common error occurrences are caused by suffixes i.e. Jr, Sr or II and III at the end of the last name. Additionally, if a nickname or middle name is being used as first name, an error may occur.

To correct the patient name or DOB, **Edit the Medicare Payment Method**, update the patient name or DOB and **Save**. Click the **Send Request button** on Same and Similar to rerun the check.

The error message may look like either of these views: