

PROCESSING A SAME OR SIMILAR REQUEST

Depending upon several defined factors, Medicare may deem a DMEPOS product non-covered due to the Medicare Beneficiary previously receiving a Same or Similar device. MotionMD® features an optional Same or Similar check that can be enabled for all straight Medicare patients for DMEPOS products with 'E' or 'L' HCPCS code. Payors other than straight Medicare are excluded from the MotionMD® Same or Similar check.

The MotionMD Same or Similar check is designed to verify the HCPCS code and laterality (RT/LT) within the applicable Reasonable Useful Lifetime (RUL) of products being dispensed to patients. If the HCPCS does not have a 'similar' product grouping per CMS, MotionMD Same or Similar will verify against the same HCPCS and laterality only, providing a PASS/FAIL result. If a HCPCS has a 'similar' product grouping, MotionMD Same or Similar will verify against all HCPCS in the similar grouping and provide a PASS/FAIL result.

During PA creation, Same or Similar will automatically run under the Payment Method section if Medicare is selected, and if the HCPCS code of the product is an E code or an L code. Same or Similar will not run for A codes, a Payment Method other than Medicare, or if a product has not been added.

Note: The 2-character state code is needed within the Customer Section on the Payment Method.

Same HCPCS Scenario:


In the following scenario a PA was created for a patient, an L1970 product was added for the Right side along with a Payment Method of Medicare.


Medicare
Medicare

Name: (Self)
Birthdate:

Payor Name Medicare
Policy Number:
Group Number: -

Select a Payor

Verify with  VeriPro

 Awaiting Same or Similar Results
Estimated Medicare Response Time: 1 Minutes and 15 Seconds

Pay Now

Actions

PROCESSING A SAME OR SIMILAR REQUEST

Same HCPCS Scenario (cont.):

Users will see a notice within the Same or Similar section 'Awaiting Same or Similar results'

Note: An Estimated Medicare Response Time will show next to the 'Awaiting Same or Similar Results'. While the review is underway, Users can continue to complete the PA or navigate away from the PA and return later to view the results.

Medicare

Medicare

Name: (Self)
Birthdate:

Select a Payor

Payor Name Medicare
Policy Number:
Group Number: -

Verify with VeriPro

Awaiting Same or Similar Results
Estimated Medicare Response Time: 1 Minutes and 15 Seconds

Pay Now

Actions

A message will show the review is complete and results are available along with most recent date and time of results. **Click the See Results button** to view response in detail.

Medicare

Medicare

Name:
Birthdate:

Select a Payor

Payor Name Medicare
Policy Number:
Group Number: -

Verify with VeriPro

Same or Similar - Results Available
Failed

Last updated on 2/25/2025 at 1:40 pm

See Results

Send Request

Pay Now

Actions

PROCESSING A SAME OR SIMILAR REQUEST

A modal will open that includes all L or E codes (depending on the first product listed on PA*) the patient has been dispensed within the last 5 years, along with a PASS/FAIL result.

In the example below, the product under review is an **L1970 for the Right side**. The results show that a company billed a **L1970 RT in May 2020 and that claim was allowed**. Due to the 2020 claim being allowed, the **Same or Similar result is a FAIL**. In this scenario there is an exact Same match.

Same or Similar Results As of: 03/29/2021 at 03:49 PM Page 1 of 3

HCPCS	SupplierName	Status	Message	CategoryId	SameCategoryBilled	CategoryName	DOSStart	DOSEnd
L2220RTKX	NOVACARE PROST HETICS & O R	Allowed		10		Others	05/07/2020	05/07/2020
L2250RTKX	NOVACARE PROST HETICS & O R	Allowed		10		Others	05/07/2020	05/07/2020
L2270RTKX	NOVACARE PROST HETICS & O R	Allowed		10		Others	05/07/2020	05/07/2020
L2820RTKX	NOVACARE PROST HETICS & O R	Allowed		10		Others	05/07/2020	05/07/2020
L2330RTKX	NOVACARE PROST HETICS & O R	Allowed		10		Others	05/07/2020	05/07/2020
L1830KXRT	THEDACARE INCO RPORATED	Denied		30		Knee Orthoses	10/01/2019	10/01/2019
L1970RTKX	NOVACARE PROST HETICS & O R	Allowed		23	FAIL	AFO / KAFO	05/07/2020	05/07/2020

When the result is a **FAIL** and there is **No ABN** attached, an option is available to display an Early Warning box. The alert assists users to identify a claim needing an ABN due to a **FAIL**. The ABN can be found on the product section of the PA. Clicking "x" clears the warning

Warning Detected:

×

MotionMD's Same or Similar check determined this patient has received a same or similar product(s) within the applicable Reasonable Useful Lifetime. An ABN should be obtained for the affected product. ABN can be found on the Product section of the PA.

Same HCPCS Scenario:

For this same patient, if the involved side is changed to a **Left**, a different result is seen. The result now reads **"No Claims Found"** as there were no same HCPCS codes plus laterality combination. The **Same or Similar result is a PASS**.

PROCESSING A SAME OR SIMILAR REQUEST

Same HCPCS Scenario (cont.):

Medicare
Medicare

Name:
Birthdate:
Payor Name: Medicare
Policy Number:
Group Number: -

Select a Payor
Verify with

Same or Similar - Results Available
Passed

See Results

Send Request

Last updated on 3/24/2025 at 2:09 pm

Pay Now

Actions

View the results for more detailed information:

Same or Similar Results
As of: 03/31/2021 at 05:18 PM
Page 1 of 4

HCPCS	SupplierName	Status	Message	CategoryId	SameCategoryBilled	CategoryName	DOSStart	DOSEnd
L1970RTXX	NOVACARE PROST HETICS & O R	Allowed		23	PASS	AFO / KAFO	05/07/2020	05/07/2020
L2220RTXX	NOVACARE PROST HETICS & O R	Allowed		10	PASS	Others	05/07/2020	05/07/2020
L2250RTXX	NOVACARE PROST HETICS & O R	Allowed		10	PASS	Others	05/07/2020	05/07/2020
L2270RTXX	NOVACARE PROST HETICS & O R	Allowed		10	PASS	Others	05/07/2020	05/07/2020
L2820RTXX	NOVACARE PROST HETICS & O R	Allowed		10	PASS	Others	05/07/2020	05/07/2020
L2330RTXX	NOVACARE PROST HETICS & O R	Allowed		10	PASS	Others	05/07/2020	05/07/2020
L1830KXRT	THEDACARE INCO RPORATED	Denied		30	PASS	Knee Orthoses	10/01/2019	10/01/2019
L1970LT		No Claims	No Claims Found	23	PASS	AFO / KAFO		

Similar HCPCS Scenario:

Changing the HCPCS to **L1930 for Right side**, will provide the result for a same/similar grouping where the Same HCPCS was not found, but it is part of the larger AFO/KAFO Similar grouping. In this scenario users will see **'No Claims Found' with a FAIL** result because similar claims were found within the RUL even though there were no same HCPCS claims found.

Important Note: Use the **PASS/FAIL** result and not the 'No Claims Found' result when determining if an ABN is appropriate.

PROCESSING A SAME OR SIMILAR REQUEST

Same or Similar Results As of: 04/07/2021 at 01:10 PM

Page 1 of 5

HCPCS	SupplierName	Status	Message	CategoryId	SameCategoryBilled	CategoryName	DOSStart	DOSEnd
L8030RT	VERNA LEE STIVENDER	Allowed		10		Others	07/19/2018	
L8000RT	VERNA LEE STIVENDER	Allowed		10		Others	07/19/2018	
L0172	DJO LLC	Allowed		10		Others	12/05/2017	
L4361KXLT		Allowed		23	FAIL	AFO / KAFO	04/06/2017	
L1902RTKX	RESTORE MEDICAL INC	Allowed		23	FAIL	AFO / KAFO	06/22/2016	
L1930RT		No Claims	No Claims Found.	23	FAIL	AFO / KAFO		

Inconclusive Results:

Not all HCPCS are included in the Same or Similar policy. If a Same or Similar check is done on one of the HCPCS codes that are not part of the policy an **Inconclusive** pill will be returned. In this example, a known non-covered item L3260 was submitted.

Medicare
Medicare

Name:
Birthdate:
Payor Name: Medicare
Policy Number:
Group Number: -

Select a Payor
Verify with

Same or Similar - Results Available
Inconclusive

See Results
Send Request

Last updated on 4/1/2025 at 9:44 am

PROCESSING A SAME OR SIMILAR REQUEST

On the Results page no Pass or Fail will be returned when no determination can be made.

Same or Similar Results As of: 12/18/2023 at 08:17 AM Request ID: 4828233

Page 1 of 1 ✕

HCPCS	Supplier Name	Status	Message	Category ID	Same Category Billed	Category Name	DOS Start	DOS End
L3809LT		I	Allowed	77		Upper Extremity	09/27/2017	09/27/2017
L3913LT		I	Allowed	77		Upper Extremity	11/03/2017	11/03/2017
L3808RT		I	Allowed	77		Upper Extremity	02/02/2018	02/02/2018
L4360RTKX		I	Allowed	23		AFO / KAFO	07/09/2018	07/09/2018
L3933F7		I	Denied	77		Upper Extremity	11/06/2020	11/06/2020
L3933F7		I	Allowed	77		Upper Extremity	11/06/2020	11/06/2020
L1902KXLT			Allowed	23		AFO / KAFO	11/01/2021	11/01/2021
L1906KXLT			Denied	23		AFO / KAFO	05/17/2022	05/17/2022
L1906KXLT			Denied	23		AFO / KAFO	05/17/2022	05/17/2022
L2820LTKX			Denied	246		Others	05/24/2022	05/24/2022
L1970LTKX			Denied	23		AFO / KAFO	05/24/2022	05/24/2022
L4361RTKX			Denied	23		AFO / KAFO	08/22/2022	08/22/2022
L4350GZLT			Denied	23		AFO / KAFO	11/09/2023	11/09/2023
L3260RT			Denied	10		Others	08/20/2022	08/20/2022

Additional Information & Error Handling:

Product Order on PA

The Same or Similar check can only be completed for one product + HCPCS code combination. It is set to only check the first product/HCPCS code on the PA. If a patient is receiving both an L and an E code product, add the product with the L code to the PA first. If there are two L code products, the results will provide PASS/FAIL for the first product only. The second L code product would need a manual review to determine PASS/FAIL.

Results History

If multiple requests are completed on the same patient agreement, the Same and Similar history is tracked when viewing results. The requests are newest to oldest with the newest on the first page. The date and time of the results are also captured.

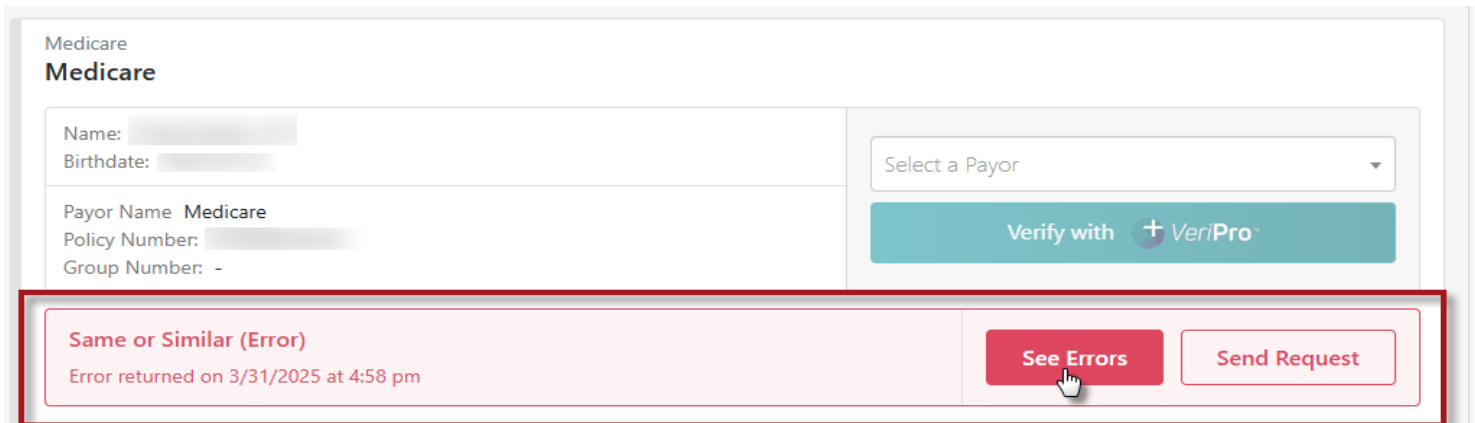
Same or Similar Results As of: 03/31/2021 at 05:28 PM

Page 1 of 5 < > ✕

PROCESSING A SAME OR SIMILAR REQUEST

Error Messages

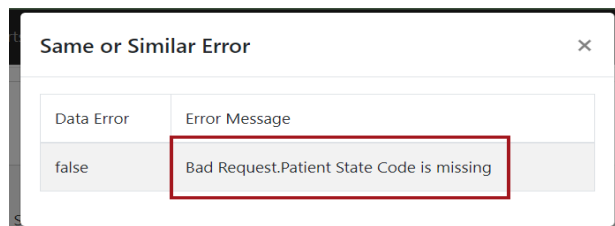
Should an error occur, a note will appear along with a Show Errors button. Click the **Show Errors button** to view the error message. Depending on message additional actions can be taken to resolve.



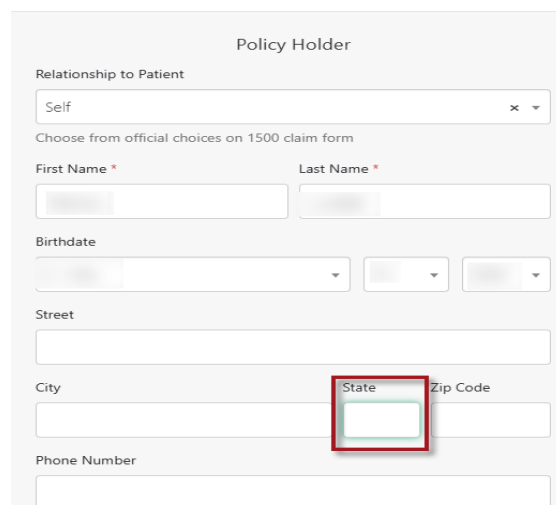
The screenshot shows a Medicare form with fields for Name, Birthdate, Payor Name (Medicare), Policy Number, and Group Number. A dropdown menu for 'Select a Payor' is also visible. Below the form, a red-bordered box contains an error message: 'Same or Similar (Error)' and 'Error returned on 3/31/2025 at 4:58 pm'. To the right of the error message are two buttons: 'See Errors' and 'Send Request'. A mouse cursor is pointing at the 'See Errors' button.

Missing State Code Error

When the Error modal opens, if the reason is State Code is Missing, **Edit the Medicare Payment Method**, add the 2-character State Code under the Customer section and **Save**. Click the **Send Request button** on Same and Similar to rerun the check.



The screenshot shows a modal titled 'Same or Similar Error'. It contains a table with two columns: 'Data Error' and 'Error Message'. The 'Data Error' column has the value 'false'. The 'Error Message' column has the value 'Bad Request.Patient State Code is missing'. A red box highlights the error message.



The screenshot shows a 'Policy Holder' form. It includes fields for Relationship to Patient (Self), First Name, Last Name, Birthdate, Street, City, State, Zip Code, and Phone Number. A red box highlights the 'State' field.

PROCESSING A SAME OR SIMILAR REQUEST

Additional Information & Error Handling (cont.)

Invalid Beneficiary Name or Date of Birth

Another potential error is related to the patient name listed within the Payment Method section not matching **exactly** what Medicare has within their portal. The most common error occurrences are caused by suffixes i.e. Jr, Sr or II and III at the end of the last name. Additionally, if a nickname or middle name is being used as first name, an error may occur.

To correct the patient name or DOB, **Edit the Medicare Payment Method**, update the patient name or DOB and **Save**. Click the **Send Request button** on Same and Similar to rerun the check.

The error message may look like either of these views:

Same or Similar Error		✕	
Data Error	Error Message		
true	Either the beneficiary name or date of birth does not match our records. Please check the data entered and resubmit the inquiry		

Same or Similar Error		✕	
Data Error	Error Message		
true	Invalid Beneficiary Last Name		