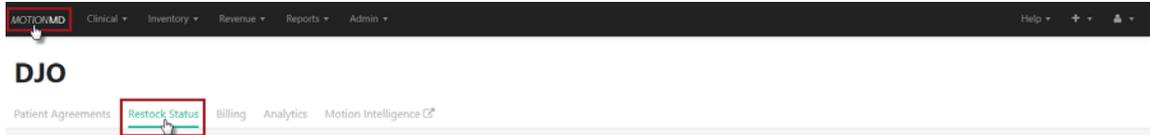
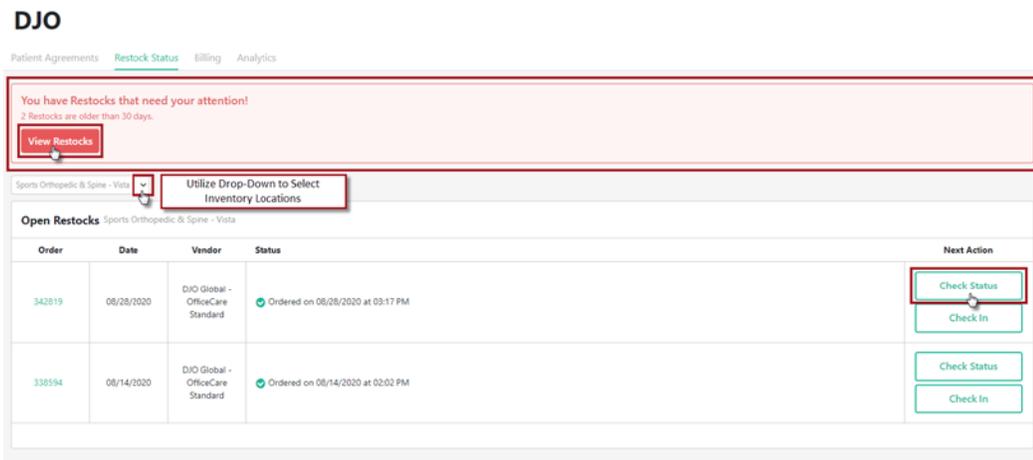


REVIEW AND TRACK OPEN RESTOCKS

A user can track and view the status of Open Restocks submitted. To view and track open restock, select the **Restock Status** tab on the Main Dashboard.



On the **Restock Status** page, an alert notification will appear if there are any open restocks older than 30 days. These should be viewed as a priority to determine the shipping status by selecting the **View Restocks** button in the alert message. To view ALL Open Restocks by Inventory location, utilize the drop-down filter to select the appropriate location. The shipping status of all the SKU's on the Open Restocks can be viewed by selecting Check Status.



When **Check Status** is selected a pop-up box will appear with details regarding the status of each SKU, including Item Description, Ordered Qty, Shipped Qty, Shipped Date and Tracking Number. If the SKU is on Backorder, it will be listed in the Backorder Qty.

Restock Status

Sales Order Number	Sales Order Line	Item	Item Description	Ordered Qty	Backorder Qty	Shipped Qty	Shipped Date	Tracking Number
3242127	1.1	79-87281	COMFORT FORM WRIST, RT. XXS	1	0	1	29-JUL-21	512532446032
3242127	2.1	79-87292	COMFORT FORM WRIST,LT,XS	2	0	2	29-JUL-21	512532446032
3242127	3.1	79-98437	DARCO SLIMLINE BOOT,L	6	0	6	29-JUL-21	519459308380

REVIEW AND TRACK OPEN RESTOCKS

Tracking details are available by clicking on the **Tracking Number**. This will open an internet browser window and will take users to the FedEx tracking site for shipping details.

Restock Status

Sales Order Number	Sales Order Line	Item	Item Description	Ordered Qty	Backorder Qty	Shipped Qty	Shipped Date	Tracking Number
3242127	1.1	79-87281	COMFORT FORM WRIST, RT. XXS	1	0	1	29-JUL-21	512532446032
3242127	2.1	79-87292	COMFORT FORM WRIST,LT,XS	2	0	2	29-JUL-21	512532446032
3242127	3.1	79-98437	DARCO SLIMLINE BOOT,L	6	0	6	29-JUL-21	519459308380
3242127	4.1	79-98435	DARCO SLIMLINE BOOT,M	6	0	6	29-JUL-21	519459308390
3242127	5.1	79-98433	DARCO SLIMLINE BOOT,S	6	0	6	29-JUL-21	519459308380
3242127	6.1	79-98438	DARCO SLIMLINE BOOT,XL	6	0	6	29-JUL-21	519459308390
3242127	7.1	79-98432	DARCO SLIMLINE BOOT,XS	6	0	0		

A user should submit a MotionMD Help Ticket for further assistance if they encounter any of the scenarios below:

- A SKU is not visible in the Check Status pop-up box
- A SKU is visible, however, there are no Shipping or Tracking details
- A SKU is on backorder and a status update is needed
- The Check Status Button provides an Error Message