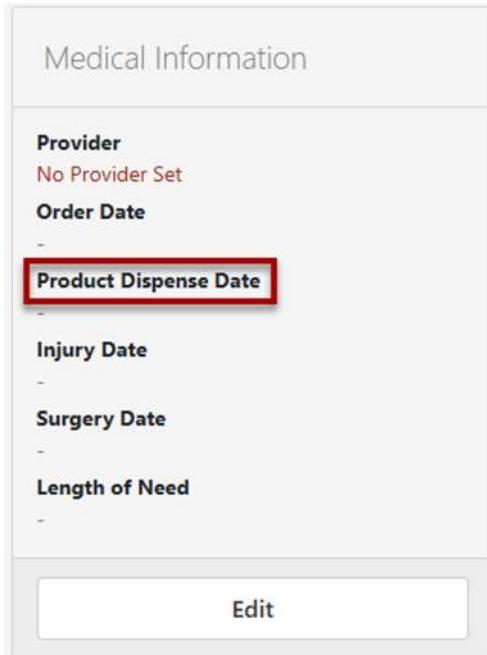


## PRODUCT DISPENSE DATE FEATURE

Enovis' Revenue Cycle Management (RCM) team, along with the Corporate Compliance team, noticed a pattern with some payors – including Medicare – that we believe results from differences in the patient signature date and the product dispense/delivery date when both dates are included on the same Patient Agreement (PA) form. While there are situations in which a patient signature date and a dispense/delivery date are not the same, these payors have used this situation as a reason for denying Enovis' claims for payment. After researching the topic, the RCM team learned that, when a PA or other similar form contains BOTH a patient signature date AND a product dispense/delivery date, the patient signature date serves as the Date of Service (DOS) for billing purposes (see the Centers for Medicare and Medicaid Services (CMS) Local Coverage Article AA5426 titled ["Standard Documentation Requirements for All Claims Submitted to DME MACs"](#)). To reduce payor confusion concerning conflicting dates, Enovis decided to remove the patient signature date, which is NOT a required element for all claims submitted to Medicare or to other payors and, instead, include ONLY the product dispense/delivery date. The product dispense/delivery date may be entered on a PA by the Medicare beneficiary, by the beneficiary's designee, or by the DMEPOS supplier.

The following updates have been made to the MotionMD Patient Agreement to comply.

A new field labeled Product Dispense Date has been added to the Medical Information section of the Patient Agreement.



The screenshot shows a 'Medical Information' section of a patient agreement form. The 'Provider' field is listed as 'No Provider Set'. Below it are fields for 'Order Date', 'Product Dispense Date' (which is highlighted with a red border), 'Injury Date', 'Surgery Date', and 'Length of Need'. At the bottom of the section is an 'Edit' button.

**PRODUCT DISPENSE DATE FEATURE**

When the patient's signature is applied to the Patient Agreement, the date the patient signed will be used to populate the Product Dispense Date field.

Medical Information

**Provider**  
Don Joy

**NPI**  
1023296035

**Order Date**  
2025-03-11

**Product Dispense Date**  
2025-03-11

**Injury Date**  
-

**Surgery Date**  
-

**Length of Need**  
-

**Edit**

The date stamps have been removed below the Patient Signature and Provider Signature boxes on the Patient Agreement. The date and timestamps for both actions are still preserved on the Activity tab for reference.

Signatures (2/2)

 Signed by Self, Test Patient  
You **declined** to receive a copy of the receipt on 03/11/2025 at 02:05 PM Eastern Time (US & Canada).  
[Email a copy of my Agreement](#)

 Signed by Don Joy NPI: 1023296035