

## MANAGING PRODUCTS WITH ROM STOPS

Knee braces with built-in ROM Stops have been updated to include 'ROM Stops' in the Product Name. When dispensing a knee brace with 'ROM Stops,' where the stops are removed before dispensing to a patient, a note must be added to the MotionMD Patient Agreement alerting RCM. Follow the below steps if the ROM Stops have been removed prior to dispensing.

If the Product Name includes 'ROM Stops' and the stops are removed and dispensed to the patient:


Products
Scan Barcode

(11-3497-2 / DJO - Donjoy)  
**Playmaker II Spacer Wrap w/ ROM Stops**  
Small

Fulfill from Stock Not Fulfilled  
CSA Orthopedics (Main)

Self Pay Price: \$0.00  
Billed Charge: \$0.00

Billing Channel: OfficeCare  
Self Pay/TOS: No


Category  
**OTS Splinting**  
Side  
**Left**  
HCPCS  
**L1833**

Exchange Options
Edit
Remove

Add a Patient Visible Note to the PA stating, 'ROM Stops removed from brace at dispense.'

Notes
Add

Patient Visible

ROM Stops removed from brace at dispense.

Edit
Remove

RCM will be instructed to look for the Note on the submitted Billing Document where ROM Stops were removed before dispensing to the patient.

### Products

ID	Item #	Name	Sizes	HCPCS	Dispensing Location
5689	11-3497-2	DJO - Donjoy Playmaker II Spacer Wrap w/ ROM Stops Left	Size: Small	L1833	Account #

Qty. of Items Ordered: 1

### Notes

#### Patient Visible

ROM Stops removed from brace at dispense.