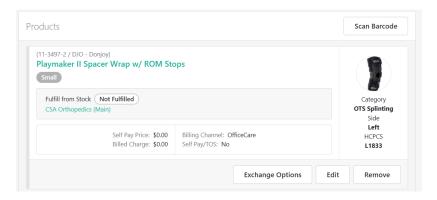


MANAGING PRODUCTS WITH ROM STOPS

Knee braces with built-in ROM Stops have been updated to include 'ROM Stops' in the Product Name. When dispensing a knee brace with 'ROM Stops,' where the stops are removed before dispensing to a patient, a note must be added to the MotionMD Patient Agreement alerting RCM. Follow the below steps if the ROM Stops have been removed prior to dispensing.

If the Product Name includes 'ROM Stops' and the stops are removed and dispensed to the patient:



Add a Patient Visible Note to the PA stating, 'ROM Stops removed from brace at dispense.'



RCM will be instructed to look for the Note on the submitted Billing Document where ROM Stops were removed before dispensing to the patient.

