

## MOTIONMD ROLES OVERVIEW



Roles are assigned to New Users to MotionMD and can be updated or changed by anyone with Admin role. There are several Roles marked 'DNU' and they should not be assigned to any Users as these roles will be removed at some point in the future.

**Admin:** Account administrator who is responsible for managing users and various aspects of account, i.e. managing inventory data detail. Highest level of visibility within system

**Analytics:** Responsible for accessing Analytics dashboard to reviewing account data

**Billing:** Responsible for billing claims. Access to PA details, but no inventory management

**Clinical Coordinator:** User who oversees daily management of system, can create PAs and manage inventory orders and check in

**Clinical Specialist:** Responsible for fitting product and creating and managing PAs. Has ability to submit orders and check in, but is not able to view Inventory Item detail

**Collector:** Responsible for PA billing and management (and PA submission if account set up allows). Cannot see PA page or Inventory Locations

**Commercial Billing – DNU**

**Customer Care - DNU**

**External Clinical Specialist – DNU**

**External Provider:** Role for physicians or providers to log in and access e-signing page. This role needs to be created from the Provider's page

**Intake – DNU**

**Key Account Rep:** Role with greater responsibility than Clinical Coordinator; has access to additional inventory management

**PA Creator:** Role with limited responsibilities. For users who are only creating the Patient Agreement while fitting the patient and need to quickly capture product and patient signature. The User will not see or be able to add any details to the Payment Method, Attachments or Notes section on the PA. This user can only see the Clinical tab and only navigate to Patient Agreements. **\*Note\*** This role should not be assigned with any other roles as it overrides what the User can see within MotionMD

**Procurement:** Inventory management role with minimal patient access

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**Protocol Creator:** Adding this role allows user to access protocols page to create and manage protocols for providers within system

### **Protocol Financial Reviewer – DNU**

**PSR:** Patient Service Representative responsible for creating PAs and restock orders. Similar responsibilities as Clinical Specialist role

**Sales Rep:** Patient claim management with no ability to manage inventory

### **Scheduler – DNU**

**VeriPro™ Collector:** Responsible for processing collections for patient EPR. Allows user to see the VeriPro™ dashboard in an account enabled with VeriPro™