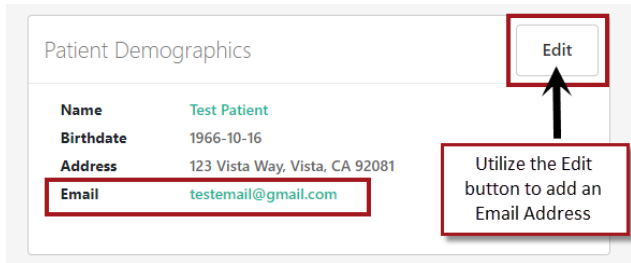


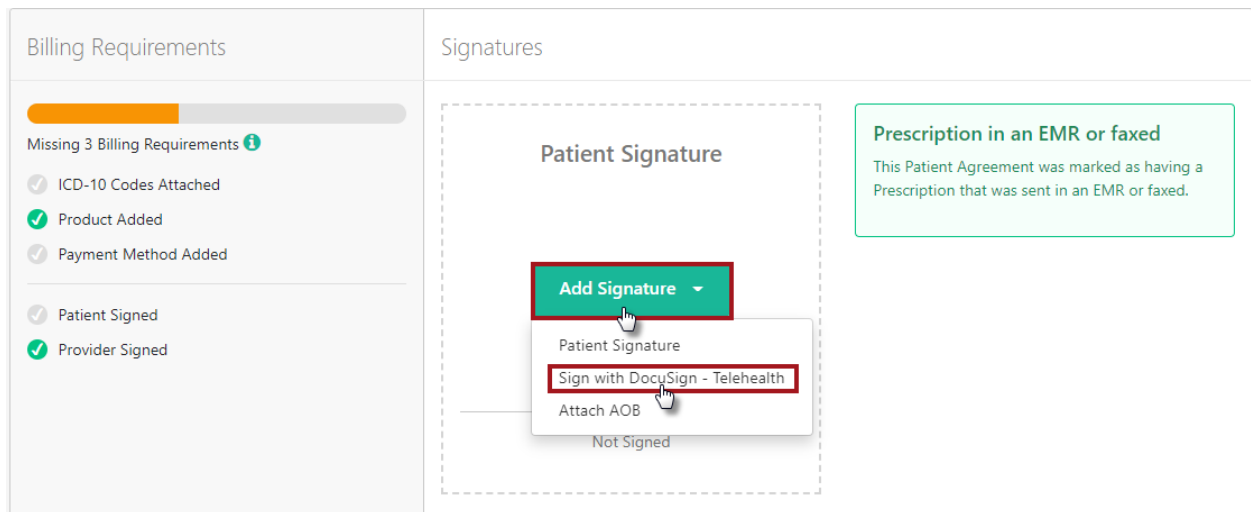
TELEHEALTH USING DOCUSIGN

DocuSign may now be enabled in an OfficeCare account. It should be utilized for Telehealth/Drop Ship prescriptions where the patient is not present to sign. To enable the feature, submit a help ticket request. The steps below outline how to process the DocuSign request in MotionMD.

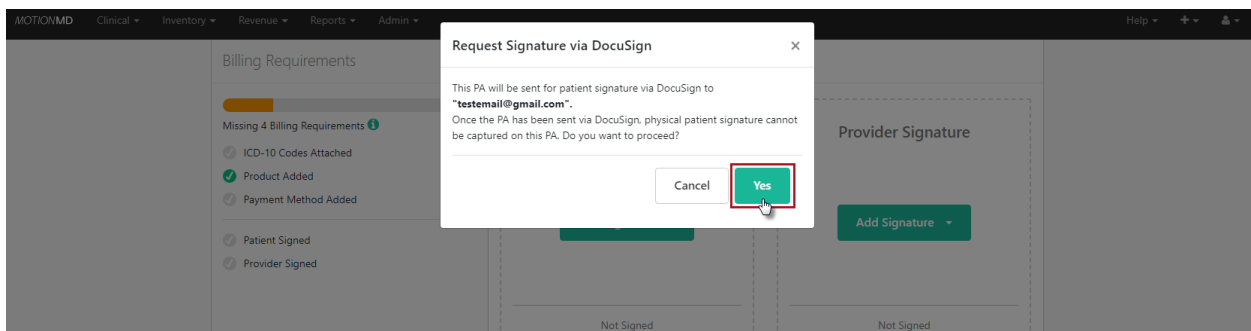
An important first step in creating the patient agreement is entering a valid email address under the Patient Demographics section on the patient agreement. This is the email used to successfully submit a DocuSign agreement to the patient.



In the Patient Signature section and select Add Signature and Sign with DocuSign – Telehealth.

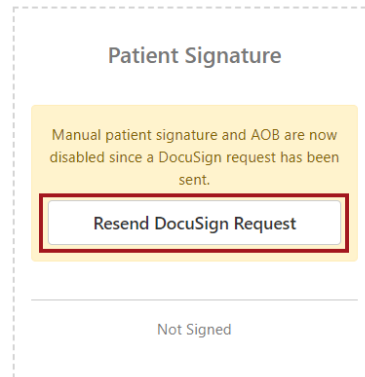
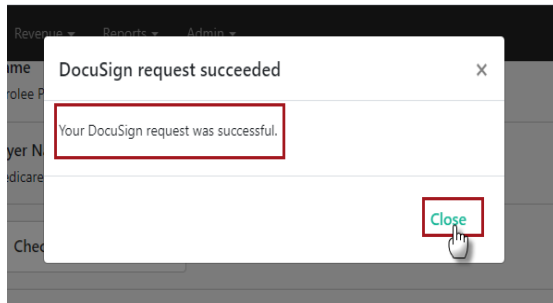


A pop-up box will appear asking if you wish to proceed with the DocuSign feature.

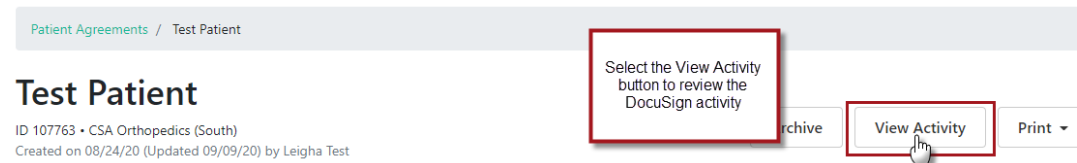


TELEHEALTH USING DOCUSIGN

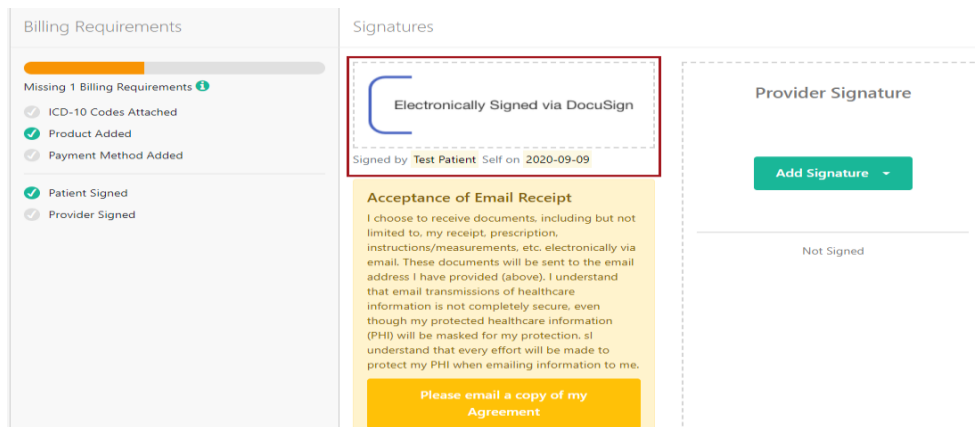
After selecting Yes, a notification will appear indicating the DocuSign request was successfully delivered. In addition the patient's signature box will provide an alert for users that DocuSign is pending. If needed, the user can also resend the DocuSign request.



To view the DocuSign status select the View Activity button on the Patient Agreement.



Once the DocuSign agreement has been signed by the patient, the patient's signature box will display a message confirming the signature was obtained. The message automatically fulfills the patient signature Billing Requirement.



NOTE: It's recommended to closely monitor DocuSign submissions and follow-up with patients as needed if DocuSign requests are still pending to minimize delays.